



RETURN MERCHANDISE TO:

RETURNS PO # _____
CANTERBURY OF NEW ZEALAND
50 ROUTE 46 EAST
TOTOWA, NJ 07512

(YOU CAN FIND YOUR 4 DIGIT PURCHASE ORDER # (PO#) ON YOUR PACKING SLIP)

Return Authorization Form

Please fill out the following information and keep a copy of this form for your records. Make sure to include a copy of this filled out form in the box you are returning. Please return your item(s) along with the return authorization form to the address listed above. You will be responsible for the freight charges unless the item is damaged. Please do not mail any packages C.O.D., as they cannot be accepted.

**Please make sure to record your tracking number because we cannot issue an exchange or refund until our warehouse confirms receipt. If the warehouse does not confirm receipt, then you may need to track your package to check the status. We are not responsible for lost packages.

Merchandise must be returned in its original condition and packaging. Returns must be made within 30 days of invoiced date. Exchanges can be made up to 90 days of the original invoice date. Once our warehouse confirms receipt of the merchandise, we will ship exchanged merchandise or issue a refund to your credit card. We will contact you with any questions. Thank you!

NAME _____

PURCHASE ORDER (PO#) _____

INVOICE # _____

EMAIL _____

PHONE NUMBER _____

REASON _____

FOR EXCHANGES WITHIN 90 DAYS – PLEASE FILL OUT

RECEIVED STYLE # _____
(STYLE #/SIZE & COLOR) _____

EXCHANGE FOR _____
(STYLE#/SIZE & COLOR) _____

FOR REFUNDS WITHIN 30 DAYS – YES (PLEASE CIRCLE)